

Captioning & Transcription Pricing for California State University System

AST's CaptionSync web-automated captioning is straightforward and simple and significantly faster and less expensive than alternative captioning methods. Because CaptionSync is a web-based service, there is no software to purchase, and it is available for use whenever you need it.

AST and the CSU have entered into a System-wide agreement that provides special discounted pricing to all CSU users. To qualify for this special pricing, just sign up for a CaptionSync account and ensure that both the account holder's email address and the billing email address are valid CSU email addresses. If you do not have a CaptionSync account already, you can get one by completing the form at:

http://www.automaticsync.com/caption/sign_up.php?src=CSU

	4 Day	2 Day	1 Day	8 Hour	1 Hour
Captioning Only (have transcript)					\$0.62
Transcription Only	\$1.32	\$1.37	\$1.92	\$2.60	
Captioning & Transcription (need transcript)	\$1.85	\$1.99	\$2.54	\$3.22	

Prices are per minute of media. Details for all services can be found at www.automaticsync.com/services.

Once you have a user ID, simply upload your media to our CaptionSync server and select whether you want captioning, transcription, or both (a transcript is required in order to create caption output). The outputs you select are returned electronically -- no need to ship anything.

AST also offers additional captioning-related services; please visit us at www.automaticsync.com for complete details or give us a call at 877-278-7962 if you cannot find what you are looking for.

Notes

1. Billing resolution is one minute; all submissions are rounded up to the next nearest minute.
2. All invoices are issued to the CSU Chancellor's Office (CO). The CO then bills back to individual departments.
3. AST makes many caption output formats available; there are no additional charges for requesting and receiving multiple output formats for submission.
4. AST will endeavor to caption all content submitted to our system, but we may recommend additional services for content with excessive noise or poor intelligibility. Captioning charges only apply for successfully captioned content; failed captioning attempts do not incur caption fees. For content with extremely difficult audio, users have the option to request transcription for a \$0.75/minute additional charge.
5. 1 Day service is normally completed within one business day, 2 Day service is normally completed within two business days, and 4 Day service is normally completed in less than four business days. 8 Hour service is available on business days only, and is only available for English transcription. Captioning-only submissions are completed within one hour.
6. All prices are in US Dollars. Prices are valid as of July 1, 2019.

Automatic Sync Technologies™ Pricing for California State University System